



Loyalist College of Applied Arts & Technology

as authorized by and on behalf of

Exin Examination Institute for Information Science

presents this Certificate to

Van Luu

who has successfully fulfilled the examination requirements
of the Examination Institute for Information Science for

Foundation Certificate in IT Service Management

22993

Dated at Belleville, Ontario

November 12, 2003

President, Loyalist College

Managing Director, Examination Institute for Information Science



The ITIL certification scheme is officially supported by:



Office of Government Commerce